

## Mission Statement

Aventail Security Ltd utilises a clear, strategic vision that enables us to deliver the highest quality service to our clients whilst creating a happy working environment for our staff.

### Aventail Security Ltd promise to:

- Assess and satisfy the clients' security needs whilst constantly striving to exceed expectations
- Comply with industry regulations and standards to ensure service is always of the highest standard
- Listen to and react upon feedback from our clients, staff and regulators to make sure we get it right first time, every time
- Constantly review and improve our business practices and standards for the benefit of Clients, Staff and the General public alike.
- Operate within our needs and strive to deliver value for money
- Ensuring our staff have the competencies and skills to perform effectively and maximise their potential.

### To achieve this, we:

- Build strong relationships with our clients through excellent service and after care
- Employ highly trained, motivated people who we treat with respect
- Communicate effectively both internally and externally
- Instil an Improvement Culture with regards financial control, commercial relationships, ethical and environmental responsibilities, quality systems and personnel management.



Stuart Turnbull Managing Director